

## Checking which telephone exchange area and telecoms cabinet you are connected to:

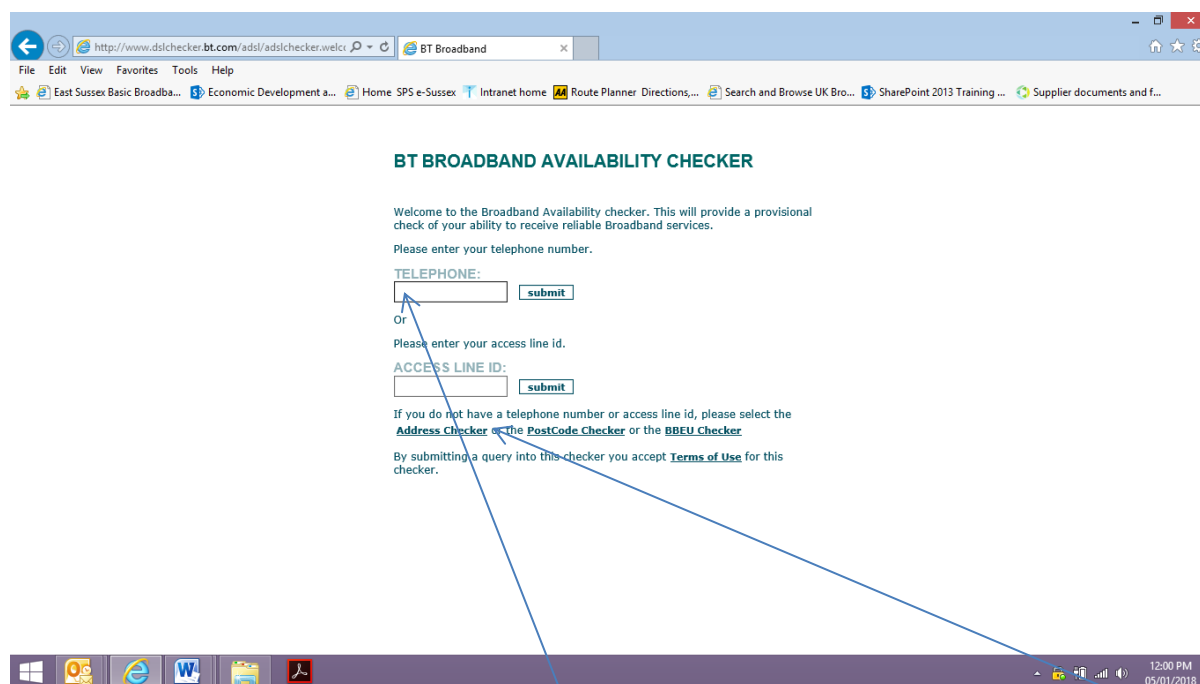
(This will help you to identify which exchange and telecoms structure you are connected to so that you can use the rollout table to see if your postcode is live)

### Step 1:

Use the publicly-available checker:

<http://www.dslchecker.bt.com/ads/adschecker.welcome>

This will bring up the following screen:



**BT BROADBAND AVAILABILITY CHECKER**

Welcome to the Broadband Availability checker. This will provide a provisional check of your ability to receive reliable Broadband services.

Please enter your telephone number.

TELEPHONE:

Or

Please enter your access line id.

ACCESS LINE ID:

If you do not have a telephone number or access line id, please select the [Address Checker](#) or the [PostCode Checker](#) or the [BBEU Checker](#)

By submitting a query into this checker you accept [Terms of Use](#) for this checker.

You can either input your telephone number (this only works for a BT landline), or if you select “address” this will allow you to put in your postcode and select your address.

You will then see a screen that looks like this:

**BT BROADBAND AVAILABILITY CHECKER**

Address COUNTY HALL, ST. ANNES CRESCENT, LEWES, BN7 1UE on Exchange LEWES is served by Cabinet 15

Featured Products	Downstream Line Rate (Mbps)		Upstream Line Rate (Mbps)		Downstream Handback Threshold (Mbps)	WBC FTTC Availability Date	WBC SOGEA Availability Date	WBC FTTC 18x2 Provide Availability	WBC FTTC 18x2 Sim Availability
	High	Low	High	Low					
VDSL Range A (Clean)	80	68	20	19	60	Available	--	--	--
VDSL Range B (Impacted)	80	59.1	20	18.5	43.4	Available	--	--	--
<b>Featured Products</b>	<b>Downstream Line Rate (Mbps)</b>	<b>Upstream Line Rate (Mbps)</b>	<b>Downstream Range (Mbps)</b>	<b>WBC FTTP Availability Date</b>					
FTTP on Demand	330	30	--	Available	--	--	--	--	
<b>ADSL Products</b>	<b>Downstream Line Rate (Mbps)</b>	<b>Upstream Line Rate (Mbps)</b>	<b>Downstream Range (Mbps)</b>	<b>Availability Date</b>					
WBC ADSL 2+	Up to 17	--	10 to 19.5	Available	--	--	--	--	
WBC ADSL 2+ Annex M	Up to 17	Up to 1.5	10 to 19.5	Available	--	--	--	--	
ADSL Max	Up to 7.5	--	6.5 to 8	Available	--	--	--	--	
WBC Fixed Rate	2	--	--	Available	--	--	--	--	
Fixed Rate	2	--	--	Available	--	--	--	--	
<b>Other Offerings</b>				<b>Availability Date</b>					

Exchange information is here and cabinet information can be found here

## Step 2:

### Accessing the Rollout Tables:

- Go to [www.esussex.org](http://www.esussex.org)
- Click on Help
- Under Checking Progress, click on which Rollout table you would like to view, either Project 1 or Project 2:

**eSussex** get up to speed

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**Advice and FAQs**

## Checking progress

This website provides information about the areas of the county where we have been able to improve the availability of broadband services.

[Project 1 \(completed\) rollout table](#)

Use these tables and the guide to identify how your property is connected through street cabinets and exchanges and to see what we are planning work in your area.

[Project 2 \(in progress\) rollout table](#)

[Guide](#)

[Online address checker](#)

Use this to find specific details about your property.

Click on the relevant coloured button to download:



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# Project 1

## Rollout Update

Phase 1 work to bring superfast broadband to East Sussex has been completed. For final exchange area information, as at 31st March 2017, please click on the button below to download our table.

You can use our [guide](#) to check which telephone exchange area and telecoms cabinet you are connected to.

[Download Project 1 Rollout Plan](#)



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# Project 2

## Rollout Update

Work to bring superfast broadband to East Sussex is ongoing. For the latest exchange area information on project 2 rollout, as at 13/04/2018, please click on the button below to download our table which is regularly updated.

You can use our [guide](#) to check which telephone exchange area and telecoms cabinet you are connected to.

[Download Project 2 Rollout Plan](#)

### Step 3:

Find your exchange and cabinet detail, for example:

		Swift Lane, Broad Oak	Delivery timeframes are advisory and not guaranteed	advised once work is complete and services are available from ISPs
	Buxted	Cabinet 8  Please note that broadband services may not be available to all premises within a postcode. Postcodes may be served by more than one cabinet or other telecoms structure		Live  Postcodes served (data supplied by BT):  TN224DU, TN224DX, TN224QD, TN224QE
	Chiddingly	Cabinet 6  Please note that broadband services may not be available to all premises within a postcode. Postcodes may be served by more than one cabinet or other telecoms structure		Live  Postcodes served (data supplied by BT):  BN86HF, BN86HG
		Cabinet 7  Please note that broadband services may not be available to all premises within a postcode. Postcodes may be served by more than one cabinet or other telecoms structure		Live  Postcodes served (data supplied by BT):  BN86QL, BN86QP, BN86QR, BN86QS, BN86QT
	Cooden	Cabinet 16  Please note that broadband services may not be available to all premises within a postcode. Postcodes may be served by more than one cabinet or other telecoms structure		Live  Postcodes served (data supplied by BT):  TN394RB, TN394RE, TN394RG, TN394RH

The contract 1 table is complete, with no changes due.

For contract 2:

When your cabinet is live, your postcode will show in the final column.

The second column will give information about work happening in your exchange to date, but not yet live

The bottom section will list exchange areas where future work is expected to take place

Information is indicative only and is subject to change. Rollout happens in concurrent quarters with planning, surveying, and infrastructure build continuing in each phase. Delivery timeframes are not guaranteed and forecast dates may move forwards as well as backwards

We are only able to publish information about future rollout in very broad timescales. This is because Ofcom requires BT Openreach to advise Internet Service Providers (ISPs) at the same time when structures go live and for us to give advance information which might enable ISPs to guess at live dates would be breaching those rules.